

SUPPORTING TOOLS



Doctors also have access to Telessaúde Brasil Redes (Brazil Telehealth Network), a program of the Ministry of Health that use information technology to support healthcare professionals in their practice and work process, providing teleconsultation, telediagnosis and tele-education actions applied to issues and difficulties

experienced in clinical practice, care management and work process in health.

Physicians who are engaged in the program can also use the toll free number 0800 644 6543 for questions about procedures and diagnoses or get second formation opinion. The service, which has a team of specialists in Family and Community Medicine, is open Monday to Friday from 8 am to 5:30 pm. The call is free and is available to Provab physicians, which aims to bring professionals to the neediest regions. The objective is to upgrade and streamline the entire SUS care process, reducing waiting time and lines for examinations.

Besides the toll free number 0800 644 6543, teleconsultation, tele-education and telediagnosis action services can be made in two other ways: by Telehealth Network Brazil Online Platform (available at: <www.telessaude.gov.br>), where the professional sends his/her question via text and receive a reply within 72 hours and also through web conferencing software for online communication, which might be scheduled with the Telehealth nuclei supporting the region where the professional performs.



Another tool available to doctors to support decision making in diagnosis, treatment and management is the Evidence-Based Health Portal (available at <periodicos.saude.gov.br>) platform that provides a free database composed of scientific documents, publications systematically reviewed and other tools (such as medical calculators and statistical analysis), which enables access to the best scientific publications, updated content and clinical practices.

PROVAB

PRIMARY CARE PROFESSIONAL
VALORIZATION PROGRAM

DOCTORS



Novembro - SGTES - 0677/2014 - Editora MS

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INSTITUTIONAL PROVAB

Brazil lives today with large void of assistance characterized in particular by lack of medical practitioners. To address this problem, which has prevented the growth of the Unified Health System (SUS), the Ministry of Health has launched valuation, attraction and retention programs for Brazilian doctors.

One of the incentives is the More Physicians Program that provides more investment in infrastructure of hospitals and health facilities, in addition to bringing more physicians to areas where there are shortages and lack of medical practitioners. Giving access to the population with quality implies a series of measures - structuring and restructuring the ambience of health facilities and hospitals, in addition to the initial and ongoing training of health professionals.

Another important initiative is the Primary Care Professional Valorization Program (Provab), an initiative of professionals valuation who agree to serve for 12 months in the outskirts of large cities, municipalities inland or in more remote areas such as the Brazilian Legal Amazon, semi-arid northeast, Indian population area, where recruiting doctors is very difficult.

Who enrolls in the program receives a federal education scholarship through Labor (Ordinance No. 754, of 04/18/2012) in the amount of R\$ 10 thousand monthly, funded by the Ministry of Health, from the Primary Care Variable resource with its activities supervised by a main educational institution in the country. Moreover, professionals study a postgraduate degree in family health, requirement for enrolling and staying in the program. The physicians well evaluated with the evaluation score greater than 7.0, still earn additional score of 10% on residency tests, provided by Resolution No. 03/2011 of the National Residency Committee (CNRM).

Immersion in Primary Care is essential to train more physicians committed to the reality of the population that uses the Unified Health System (SUS). The Provab Program is a form of teaching-service integration; it offers participants the opportunity to experience different realities and to exercise the profession where the population needs most, strengthening the social dimension of the relevance of their work, which modifies the physician's view concerning the process of population illness.

STATE, CITY AND HIGHER EDUCATION INSTITUTIONS

The articulations of these three actors play a key role in implementing Provab: The cities are responsible for monitoring and tracking of the activities of doctors, who are supervised by Supervising Institutions, linked to Universities

and Departments of Health. Therefore, the Ministry of Health created the State and Federal District Coordinating Committee which role is to coordinate the evaluation of physicians enrolled in the program; to promote the interface of Supervising Institutions and higher education institutions that teach the Specialization Course (UnA-SUS Network), as well as to monitor planning and work plans proposed by the institutions.



PRACTICE ACTIVITIES

By participating in Provab, doctors are entered in the National Register of Health Facilities (CNES) and make up the Minimum Family Health team, performing all the duties inherent to the primary care physician, according to Decree No. 2488 of October 21st, 2012. The activities are developed in the workload set forth in the said Ordinance, being 32 hours per week dedicated to care, planning and agreement of health actions and the remaining 08 hours dedicated to educational activities contained in the Specialization in Family Health.



SUPERVISION

The monitoring process is part of the educational offerings and monitoring and evaluation structure of Provab. The goal is to enhance the teaching-service integration, contributing to building the capacity of articulation between theory and practice, aimed at developing the professional in Primary Care. The main duties of supervisors are linked to the

monitoring of these professionals at a distance or in person once a month, matrix and take part in the actions of the State Commission of PROVAB, in order to provide it with data relating to visits because the evaluating process of doctors by municipal management will be also based on data analysis provided by supervisors.

Supervisor's role is also to ensure access of specialization course in Family Health in the various territories where doctors perform linked to Provab and approach course content with the reality experienced by the doctor in the Basic Health.



ASSESSMENT

Throughout the entire period of activity in the primary care professional is assessed every month according to criteria relating to medical attendance and commitment to the community, to the demands of primary care. Compliance with these criteria is monitored and validated by the municipal management, which together with the data provided by the universities, on the presence of professional in the courses; make up the professional evaluation which subsidizes the payment of the scholarship.

THEORETICAL ACTIVITIES - The specialization course in Family Health is administered by higher education institutions Network, linked to the Open University System of Unified Health System (UnA-SUS), promoting training and qualification at distance for free. The courses provide a range of subjects, consisting of didactic modules, each leading to the development of a set of professional skills.

